

## EMTEL LIMITED ("EMTEL") COMMUNIQUÉ

EMTEL wishes to inform its shareholders, its customers and the public that in the evening of 31<sup>st</sup> October 2024, it received a directive from the Information and Communication Technologies Authority ("ICT Authority"). That directive states that in response to concerns regarding illegal postings that may impact national security and public safety, the ICT Authority directs all telecommunications operators, including EMTEL, to temporarily suspend access to all social media platforms until 11<sup>th</sup> November 2024.

As a licensed telecommunications operator, EMTEL is obligated to abide by directives issued by the ICT Authority.

EMTEL is in the process of implementing the directive and the user experience will be progressively disrupted as the directive is implemented.

EMTEL understands the inconvenience that this action shall cause to its customers but reiterates that it has no alternative other than to comply with the ICT Authority's directive.

EMTEL will nonetheless interact with the ICT Authority, the authorities and its legal advisers to determine how the impact can be minimised whilst meeting any national security concerns.

EMTEL remains committed to upholding all regulatory requirements while acting in accordance with law and ensuring that we continue to provide reliable services to our valued customers.

By order of the Board

Currimjee Secretaries Limited

Company Secretary

01st November 2024

This Communiqué is issued pursuant to the SEM Listing Rule 11.3 and Rule 5 of the Securities (Disclosure Obligations of Reporting Issuers) Rules 2007. The Board accepts full responsibility for the accuracy of the information contained in this Communiqué.

Emtel Ltd, EmtelWorld, 10 Ebene Cybercity, Ebene 72201, Republic of Mauritius. \$\scriv(230)\) 5729 5400 👼 (230) 454 1010 www.ei

www.emtel.com